



# Lehigh Carbon Community College

has partnered with BankMobile  
to deliver your refund.

## We are committed to:

- Delivering 100% of your refund
- Keeping your data secure
- Allowing students to change refund preferences at any time
- Providing students with clear choices
- Offering great customer service



All about  
**Lehigh Carbon  
Community  
College**  
refunds

Visit:

[RefundSelection.com](https://RefundSelection.com)

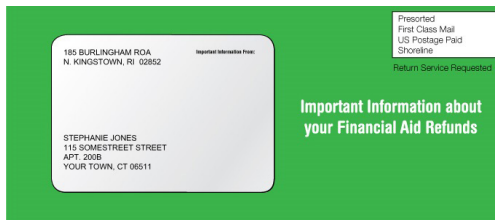
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**BankMobile**  
*Disbursements*

# All you need to know about refunds!

Look for your Refund Selection Kit. It looks like this:



Once it arrives, simply follow these steps to make your refund preference selection:

1. Visit [Refundselection.com](https://Refundselection.com)
2. Enter your Personal Code
3. Select how you'd like to receive your money

## Your options for receiving your refunds are:

### DEPOSIT TO AN EXISTING ACCOUNT

Money is transferred to an existing account the same business day BankMobile receives funds from your school. Typically, it takes 1 – 2 business days for the receiving bank to credit the money to your account.

### DEPOSIT TO A BANKMOBILE VIBE CHECKING ACCOUNT

If you open a BankMobile Vibe checking account (upon identity verification), money is deposited the same business day BankMobile receives funds from your school.

## Q&A's

### What kinds of money might I receive from LCCC?

The most common type of money BankMobile disburses to students are funds left over from financial aid awards, loans or grants after tuition has been paid. Students receiving these funds have usually requested this additional support to help with books and living expenses. Other types of money may include reimbursement for tuition overpayment or a dropped class. BankMobile uses the term “refund” but LCCC may have another name for these funds, such as a disbursement, residual or a stipend.

### Why am I getting a Personal Code?

You will use your Personal Code to make your refund selection at [RefundSelection.com](https://RefundSelection.com).

### How will I get a Personal Code?

You will receive your Personal Code in the mail at your primary address on file with LCCC. Just look for the bright green envelope and please make sure your address is up to date.

### How is my money delivered?

Delivery of refund money is a multi-step process. First, LCCC draws funds from the respective loan and/or grant provider and applies it to your student account. Once this information is verified, it is sent to BankMobile. Once the specific refund information is received, it is processed and disbursed according to your selection.

### Can I change my preference for receiving money from LCCC?

Yes. Just log in to [RefundSelection.com](https://RefundSelection.com) and select “Refund Preferences” from the “Refunds” menu option. Once on the page, simply make your new selection and click the “Update Preference” button to complete the process. Be aware that your new selection will only affect future money you receive from LCCC.

### How will I know when my money has been sent?

BankMobile will send you an email to the address you entered during setup. You can also view the status online at [RefundSelection.com](https://RefundSelection.com).

### What is the BankMobile Vibe account?

Designed exclusively with students in mind, BankMobile Vibe is a checking account that offers the power to bank anywhere, anytime. Plus there's no monthly fee for students.

If you select the BankMobile Vibe account as your refund choice, you will receive a temporary virtual Debit MasterCard® to use until your physical card arrives in the mail.

Identity Verification is required to open up a BankMobile Vibe account online via BankMobile's Customer Identification Program (CIP). You can be ready by having handy one of the following: Government-issued photo ID (non-expired), signed Social Security card or state-issued ID or passport.

### What if I have additional questions?

Visit [RefundSelection.com](https://RefundSelection.com) or get easy answers anytime by using our online FAQ database.

